



Service DART Board SM
(Dealer Asset & Revenue Tool)



Service DART Board SM

A simple, intuitive & dynamic tool for real-time strategic management of your repair shop

Product Description:

The Service DART Board SM is a set of centralized, visual displays customized to the layout of your repair shop as well as the space, technicians & tools available. The DART Board is used to track movement & activities. It's simple to use & has significant benefits.

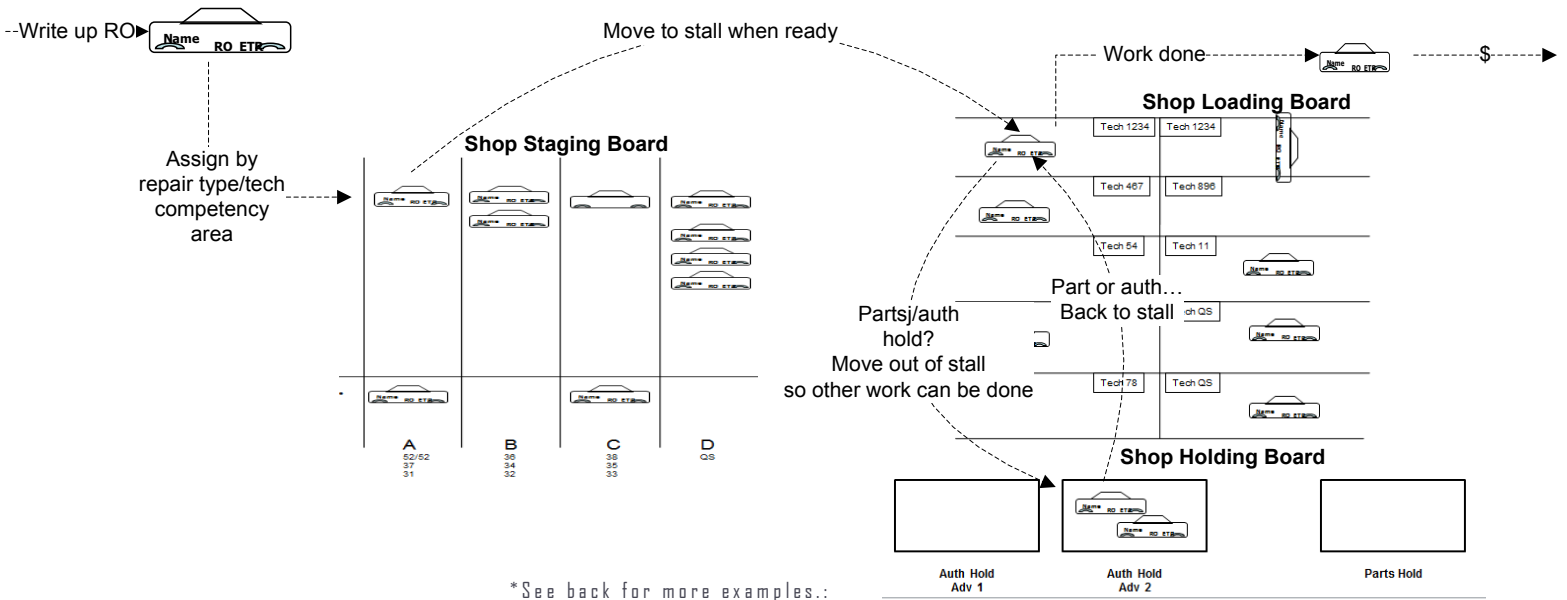
In addition to *efficient repair shop flow & accurate repair dispatch to qualified technicians*, some of benefits of the tool include:

- Organized scheduling & loading process
- Efficient resource utilization (facility & people) to expand capacity
- Timely & accurate communication across shop & with customers
- Increased dealership management awareness of process bottlenecks, helping to create real-time solutions
- Retail growth!

“Pull back the covers” on the mystery and confusion of the service scheduling and loading process

“...but comparing may 10 to may 09, the service absorption rate increased 10%” -Ann Jackson, Dealer

How it works*:



Our installation process ensures that you swiftly get results. All materials & on-the-job training are provided as part of the installation.

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For product information or to schedule your installation call or email
Tel: 615-491-2415
Email: svcdartboard@t-bis.net

*“S*ince we have started using the Board, our ready when promised score keeps climbing, it was real low. The board makes everything run smoother in the shop...Productivity is way up.”
-Kevin Stinson, Service Manager



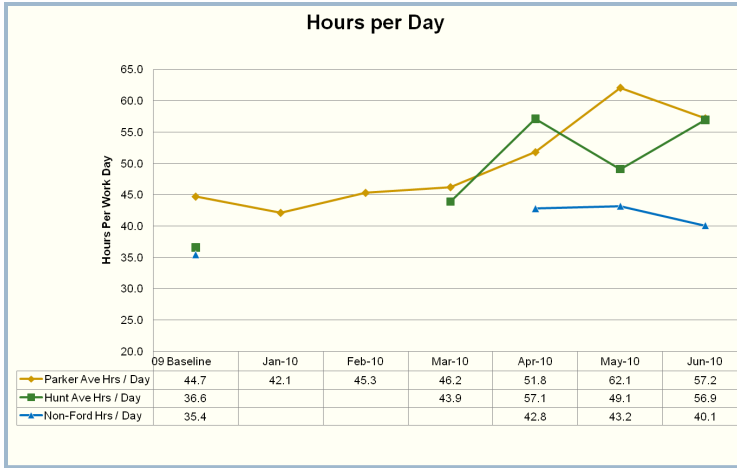
*“T*he board has given us the info that when a customer needs to know their vehicle progress the advisor is able to know at a glance. Our fix it right the first time has improved greatly by being able to make sure the right tech is doing the job. We as a dealer have seen great growth in the first half of this year. I would highly recommend this program to any store looking in improve & get to the next level.”
-Jim Morris, Parts & Service Director





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The DART Board gets results!

Dealer 1 Case Study

- Average hours per day increased by 16%
- Dealership hours increased by 50% and added one technician
- Carryovers declined by 50%

Dealer 2 Case Study

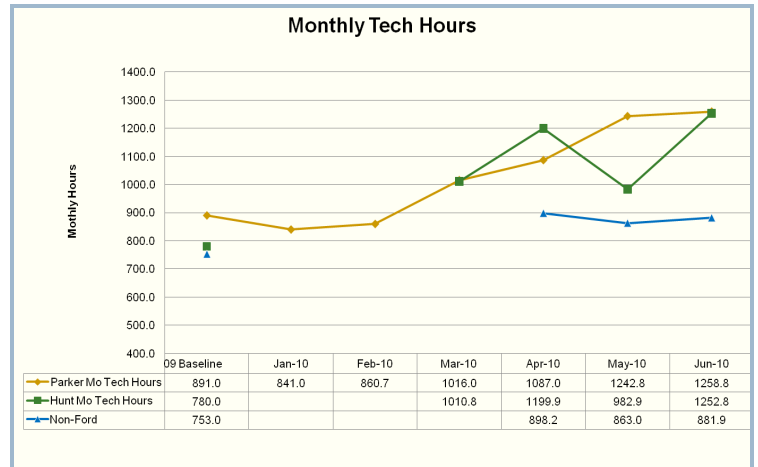
- Average hours per day increased by 30%
- Service Absorption increased by 10%
- Carryovers declined by 30%
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Dealer 3 Case Study

- Average hours per day increased by 15%
- Dealership hours increased by 17%
- Carryovers declined by 30%

WHY IT WORKS...

- * **Simple** identification of vehicles needing to go into shop and vehicles that are taking to long to repair
- * Increased efficiency in vehicle movement and verifying the correct technician is working on the vehicle
- * Improved awareness of asset management (people and facility) by quickly identifying where vehicles are and their status during the repair process
- * Improved awareness and management of capacity and improved loading of shop – everyone is aware when shop needs work or to set appointment for following day
- * Improved communication with the customers by advisors knowing the status of the vehicle
- * Immediate identifications of shortcomings in the shop system
- * **Anyone can dispatch the vehicle or know the status**



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